



INTEGRATED MANAGEMENT SYSTEM

Document No.:
BPDB-IMS-FR-042

Revision No.: 00

KEY PERFORMANCE INDICATOR

Effective Date: 01-11-2021

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KEY PERFORMANCE INDICATOR

Reporting Month:

SI No.	KPIs		Report (Q/M)	Units	Target (2014-15)	Achievement				Remarks
						This Month August' 14	Last Month July'14	This FY 2013-14 (Upto August'14)	Last FY 2013-14	
1	2		3	4	5	6	7	8	9	10
1	System Loss		M	%	11.75					
2	Accounts Receivables :	Govt./Semi Govt.	M	Eqv. months	5.00					
		Private	M	Eqv. months	2.00					
3	Collection/Bill Ratio		M	%	98					
4	Collection/Import Ratio		M	%	86.53					
5	Current Ratio		Q	Ratio	1:01					
6	Quick Ratio		Q	Ratio	1:01					
7	Debt Service Coverage Ratio		Q	Ratio	1.5:01					
8	Annual Average Power Factor (minimum)		M	%	90					
9	System Average Interruption Duration Index (SAIDI)		M	Minutes	1200					
10	System Average Interruption Frequency Index (SAIFI)		M	Number	64					
11	Average Training Employee hour per		M	Hours	60					

Prepared By		Approved By	
Reviewed By			



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12	Implementation of Annual development Program (Physical)	M	%	100					
13	Implementation of Annual development Program (Financial)	M	%	100					
14	Installation of Pre-Payment Meter	M	No. /year	10000					
15	Reduction of Overloaded Transformer	M	%	50					

Where Q = Quarterly
M = Monthly
FY = Fiscal Year

Executive
Engineer-1/2/3
Commercial
Operation

Deputy General Manager
Commercial Operation
BPDB, Dhaka.

General Manager
Commercial
Operation
BPDB, Dhaka.

Prepared By		Approved By	
Reviewed By			