

Bangladesh Power Development Board

INTEGRATED MANAGEMENT SYSTEM (BASED ON ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018 STANDARDS)

PROCEDURE FOR CONTEXT OF THE ORGANIZATION



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Document No.: BPDB-IMS-PR-001 Revision No.: 00 Effective Date: 01-11-2021

Page 2 of 4

1.0 Purpose

To define how the company's strategic Direction is developed by senior management through the identification of interested parties, issues of concerns, risks and opportunities.

2.0 Scope

Applies to whole of Integrated Management System of Bangladesh Power Development Board (BPDB).

3.0 Terms & Definition

Definition

None

Abbreviations

MR – Management Representative BPDB – Bangladesh Power Development Board

4.0 Roles and Responsibility

None

5.0 Procedure

To understand the organization and its context, internal and external issues that are relevant to its purpose and its strategic directions, and that affect the ability to attain the intended results of shall be determined.

5.1 Interested Parties

- Interested parties are those, who may have impact in the integrated management system of BPDB, or those parties to whom the IMS of BPDB may have effect. The interested parties applicable to BPDB are listed in the "Register for Interested Parties", along with the reason for their inclusion. This includes both internal and external parties.
- The identification of an interested party does not necessarily bring that party into the scope of the QMS.
- For each interest party, the needs and expectations will be identified by direct communication and will be documented in "Register for Interested Parties". These may reflect direct concerns of the party (for example, customers are concerned about quality of products or services they purchase) or they may be indirect concerns. Such concerns may impact on the interested party, or may be concerns derived from the party that impact on the company.

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Document No.: BPDB-IMS-PR-001 Revision No.: 00

Effective Date: 01-11-2021

Page 3 of 4

5.2 Issues of Concern

- BPDB shall identify the issues related to its context of operation in the "Risk and Opportunity Register". Issues may be either internal or external, depending on whether the interested party is internal or external. In addition, a certain type of party may have both internal and external concerns.
- When attempting to identify issues, it is required to identify which category of PESTEL (Political, Economic, Social, Technology, Environment and Legal) has been considered.
- When attempting to identify; external concerns, it may be useful to consider concerns arising from competition, society and culture, labor relations, statutory and regulatory issues, supply chain, economic issues, etc.

5.3 Risks and Opportunities

- Management will then identify risks and opportunities related to the issues of concern identified in the "Risk and Opportunity Register".
- Management will then determine a treatment method for each risk or opportunity. Risks are managed to reduce their likelihood and consequence, while opportunities are managed to increase their likelihood and consequence. Blended issues may require more complex treatment.
- Where a risk is determined to be treated via a Failure Mode Effects Analysis (FMEA) style treatment, these must then be entered into the Risk Register.
- For more on the management of risks and opportunities, follow the "Procedure for Risk Management".
- Management will monitor and review the information about these external and internal issues and also information about these interested parties and their relevant requirements every six months.

5.4 Strategic Direction

• From the information above, the Management Review Committee devises a "strategic direction" which is documented in the records of management review.

5.5 Implementation & Review

- Procedure for Context of the Organization and its effectiveness will be checked and reviewed during internal audits.
- The audit findings will be placed before Managements Review Committee meeting along with the recommendation for improvement.
- Action is taken on the basis of review meeting decision.

6.0 References

- a) Register for Interested Parties
- b) Risk and Opportunity Register

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Document No.: BPDB-IMS-PR-001 Revision No.: 00 Effective Date: 01-11-2021

Page 4 of 4

7.0 Appendix

None

8.0 Revision History

SI No.	Revision Number	Section	Change Made	Date of Revision

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